

Harmony Health Home Care – Privacy Policy (Updated)

Information We Collect

Harmony Health Home Care does not actively collect, store, or sell personal information through this website.

The only information we may receive is what you voluntarily provide if you:

- Contact us by phone, email, or web form.
- Submit an application, request services, or send documentation directly to our office.

We do not use tracking cookies, ad networks, or automated data collection tools on our site.

How We Use Information

If you choose to share information with us (such as your name, phone number, or email address), we may use it only to:

1. Respond to your inquiries.
2. Provide the services you request.
3. Comply with legal or regulatory requirements that apply to home care providers.

We do not use this information for marketing, profiling, or advertising purposes.

SMS Messaging & Consent

- If you provide your mobile number, you consent to receive informational text messages (appointment reminders, service notifications, account updates).
- Mobile information will not be shared with third parties or affiliates for marketing/promotional purposes.
- This includes opt-in data and consent for text messaging; such information will not be shared with any third parties.
- Message frequency varies. Message and data rates may apply.
- To opt out, you may text STOP at any time.
- For help, reply HELP or contact us at Harmonycare2016@gmail.com or (215) 877-9500.

How You Control Your Information

Because we do not create online accounts or store unnecessary personal data, you remain in full control. If you share information with us and later wish to update or delete it, you can contact us at: Harmonycare2016@gmail.com.

Sharing & Security

- We do not sell or share your information with third parties.
- We may share limited information only when required by law, regulation, or for proper care coordination (e.g., with state agencies or managed care organizations, as part of

providing waiver services).

- We take reasonable steps to secure any information you provide to us.

Data Retention

We only keep information for as long as necessary to provide services or as required by law and regulation. After that, it is securely deleted or disposed of.

Transfers

We do not transfer personal data internationally. All information is handled within the United States in compliance with Pennsylvania and federal requirements.

Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in practices or regulatory requirements. When we do, we will update the “Effective Date” above.

Contact Us

Harmony Health Home Care
65 Buck Road, Huntingdon Valley, PA 19006
Harmonycare2016@gmail.com | (215) 877-9500